



## ABERTAY HOUSING ASSOCIATION, BATHROOM REPLACEMENTS TO 249 PROPERTIES

McGill were contracted to refurbish 46 bathrooms in occupied houses over 12 weeks employing all of the trades to complete the works.

The contract was procured via a competitive tender process and was delivered on time and below budget with 100% Tenant Satisfaction. Tenant feedback includes:

*“Professional and friendly, really nice men.”*

*“Best contractors we have had in our house, very tidy.”*

*“Flabbergasted at how quick the work was completed. All the men were very good workers.”*

McGill produced bespoke brochures for the Tenants to allow them to clearly understand the process and allow them to choose decoration, floor coverings and wet wall panels.

Following completion of the first phase a further 203 houses were negotiated with a completion date of March 2011. This resulted in the programme increasing from four houses per week to 10 houses per week and then 20 houses per week, whilst maintaining the same levels of tenant satisfaction.



### CLIENT

Abertay Housing Association

### ORIGINAL PROJECT COMPLETION

September 2010

### ORIGINAL MCGILL INITIAL CONTRACT VALUE

£94k

Final Account £72k

### OVERALL NEGOTIATED CONTRACT VALUE

£0.5m

### ROLE

Principal Contractor

### KEY FEATURES

Competitively tendered Contract

Installation of new bathrooms

46 properties over 12 weeks in initial contract, further 203 houses negotiated

Programme commenced at four houses per week and increased to 20 houses per week

‘YOUR PERFECT PARTNER’

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